

Barclays Online Services

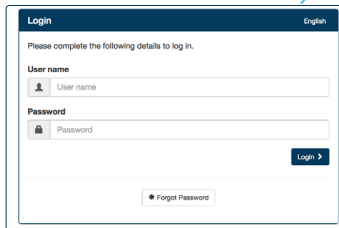
Log in using Hard Token access

First time user

Connecting to your Online Banking Services is easy. To register, you will be asked to follow these steps:

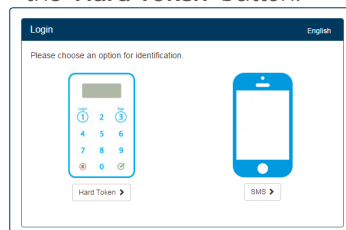
Step 1 Go to the URL below:

www.wealthdirect.barclays

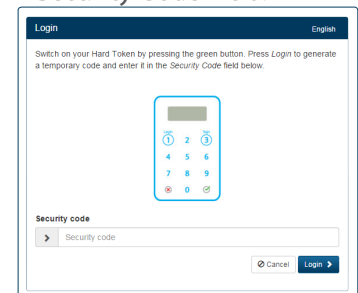


Step 2 Enter your username and temporary password, which were provided in your Welcome Letter and click on **'Login'**.

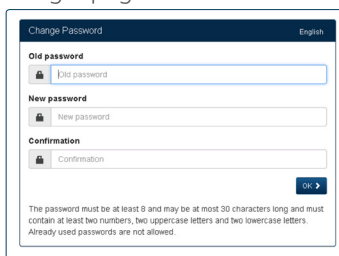
Step 3 For dual access only, click on the **'Hard Token'** button.



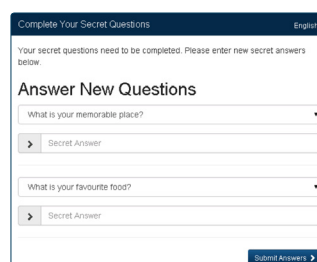
Step 4 Switch on your Hard Token (green button) and hold the **'Login'** button to generate a code. Then enter that code in the corresponding **'Security Code'** field.



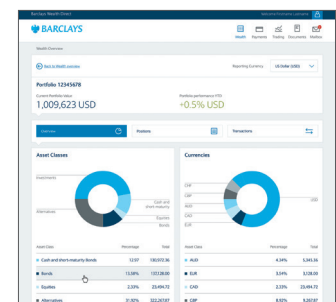
Step 5 You will need to change the temporary password immediately. The **'Old password'** is the password you received in the Welcome Letter and that you entered at the Login page.



Step 6 You will now be asked to select and provide answers to two security questions (you will need these if you forget your password).



Step 7 You are now connected!



Existing user

You will be asked to go through steps 1 to 4.

Contact

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09:00 - 17:00hrs (local time)

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09:00 - 17:00hrs (local time)

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